

PRIOR ART
FIG. 1

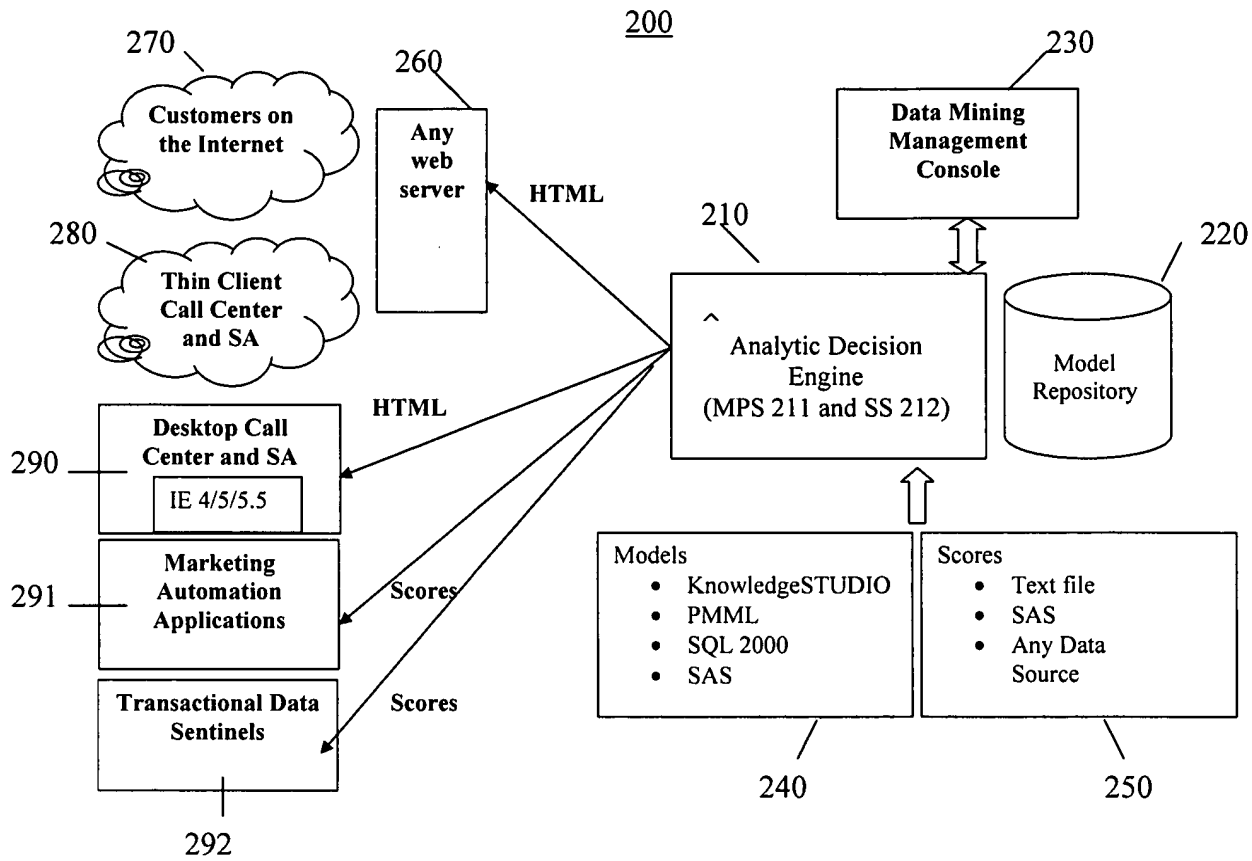


FIG. 2

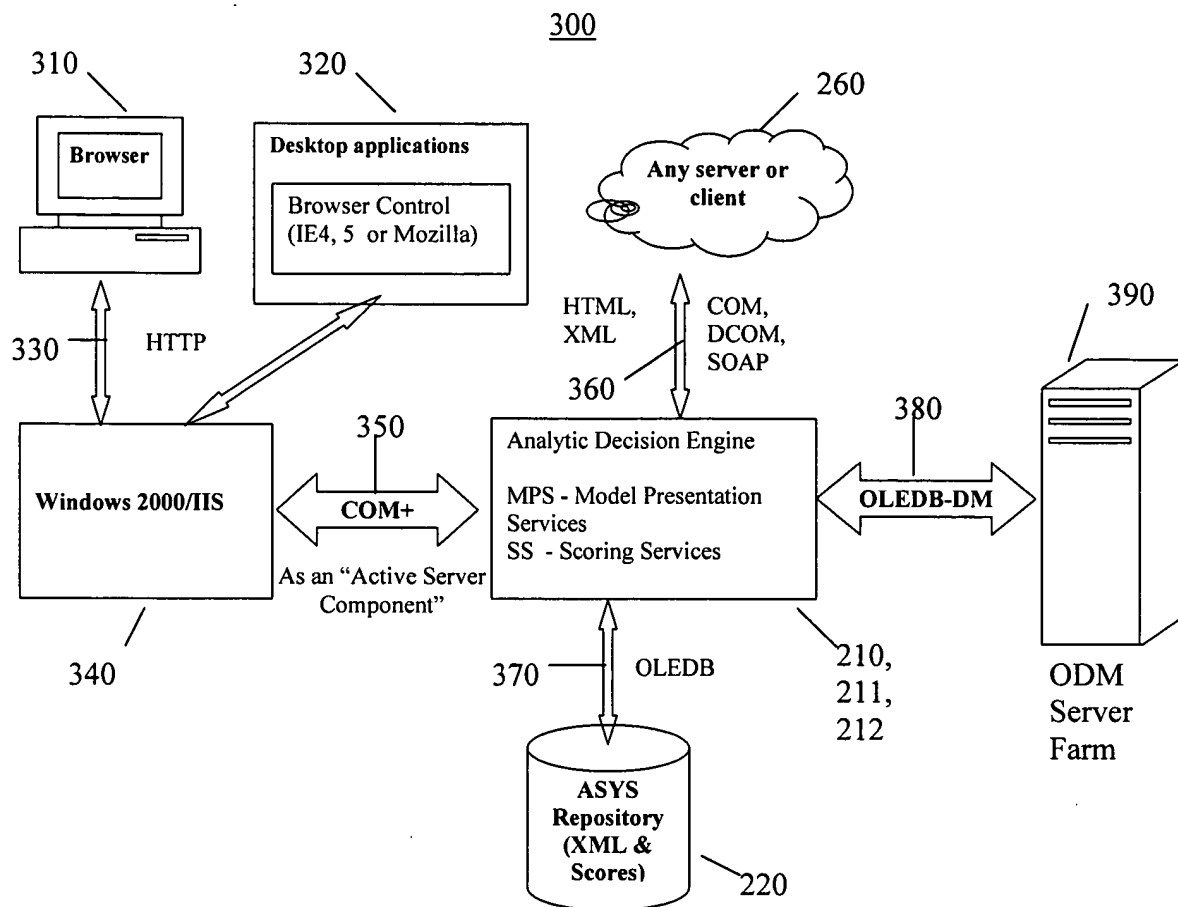


FIG. 3

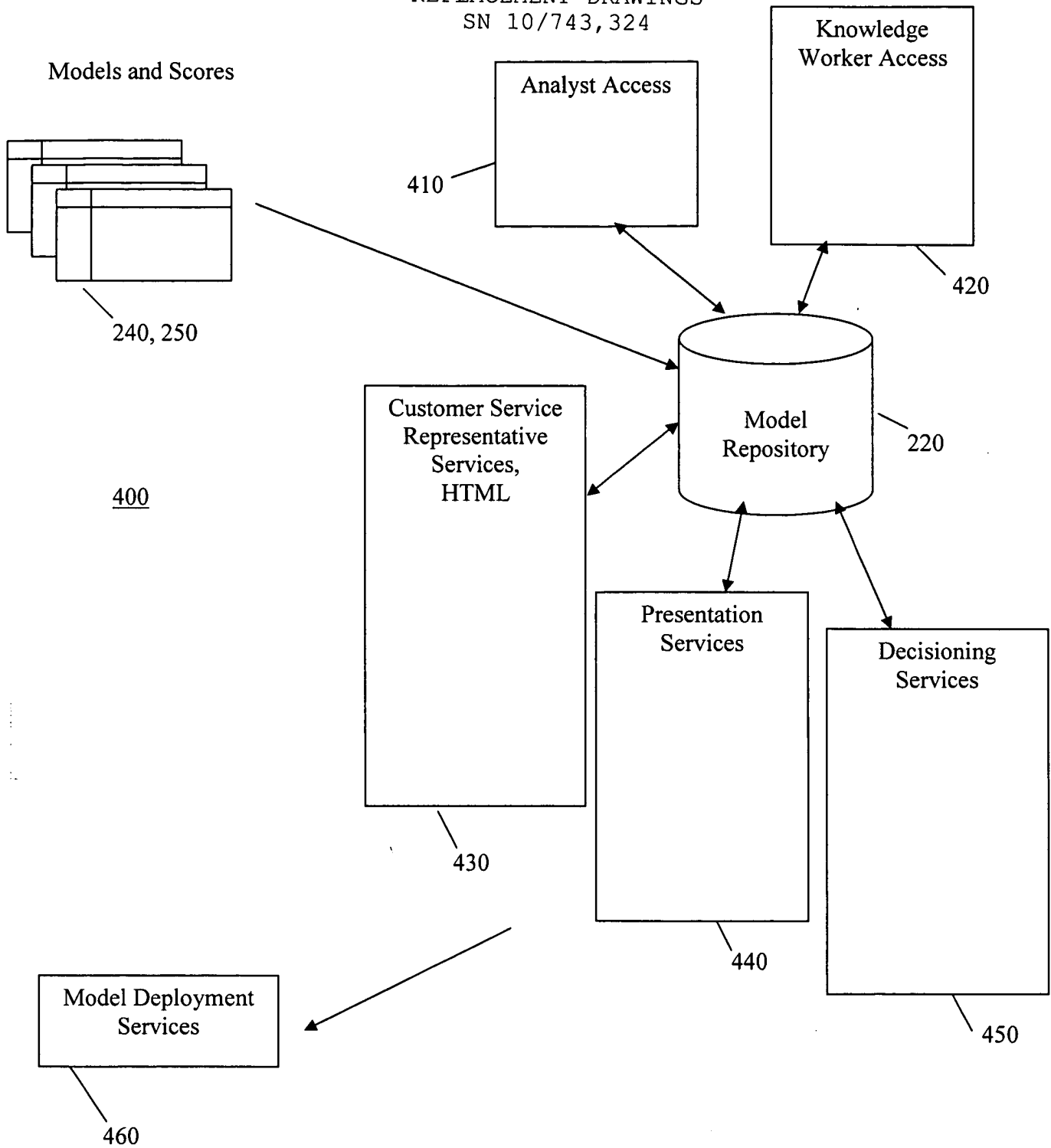


FIG. 4

REPLACEMENT DRAWINGS
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500a

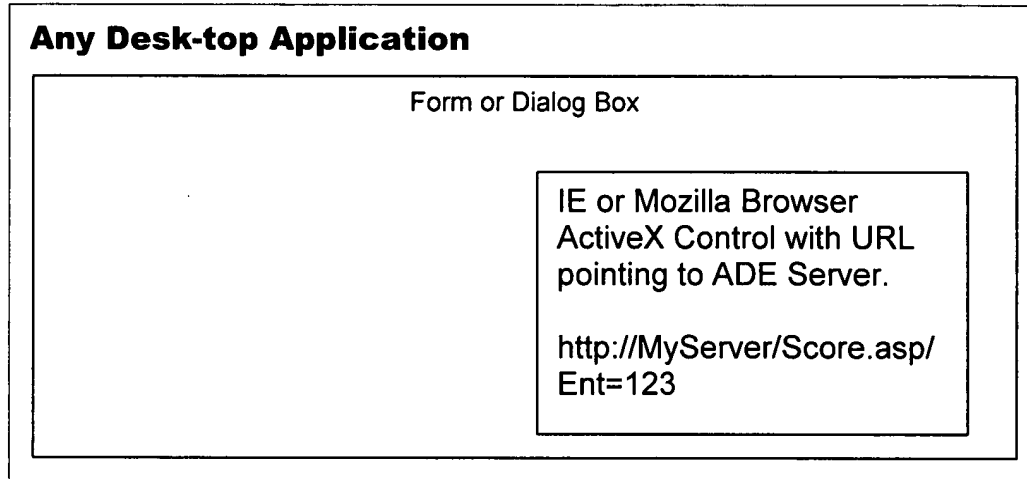


FIG. 5 (a)

500b

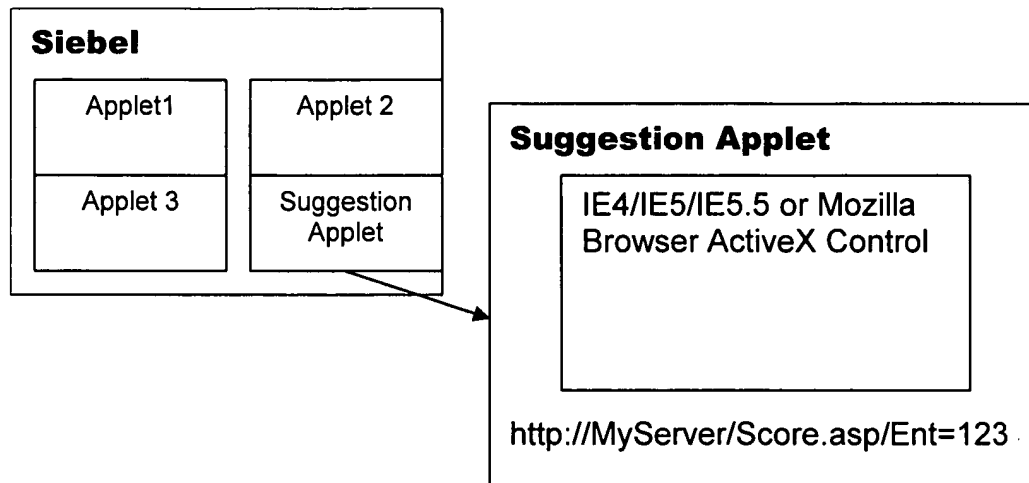


FIG. 5 (b)

REPLACEMENT DRAWINGS

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500c

ORACLE Knowledge Server Siebel Integration - Call Center Demonstration - Contact Profile

File Edit View Screens Go Query Reports Help

History List Threads Contacts

Additional

My Contact's Profile

Premium Credit Card Offer

The Bank is offering selected customers our new Premium Card. You are eligible. You receive our platinum card, a waiver of the annual fee for your first year and a fixed interest rate of 16%. Would you be interested in learning more about this offer?

[View Offer Details](#)

Would you like to hear more or talk to a specialist?

Personal Information

Last Name	Back	First Name	Jeff	MI	
Job Title		Mr/Ms			
Work #		Home #			
Fax #		Cellular #			
Assistant		Asst. #			

Account Site

Address

City State

Zip Country

Email

Activities

New	Activity Type	Description	Due	Assigned To	Start Time	Alarm

Item: 1 of 20+

FIG. 5 (c)

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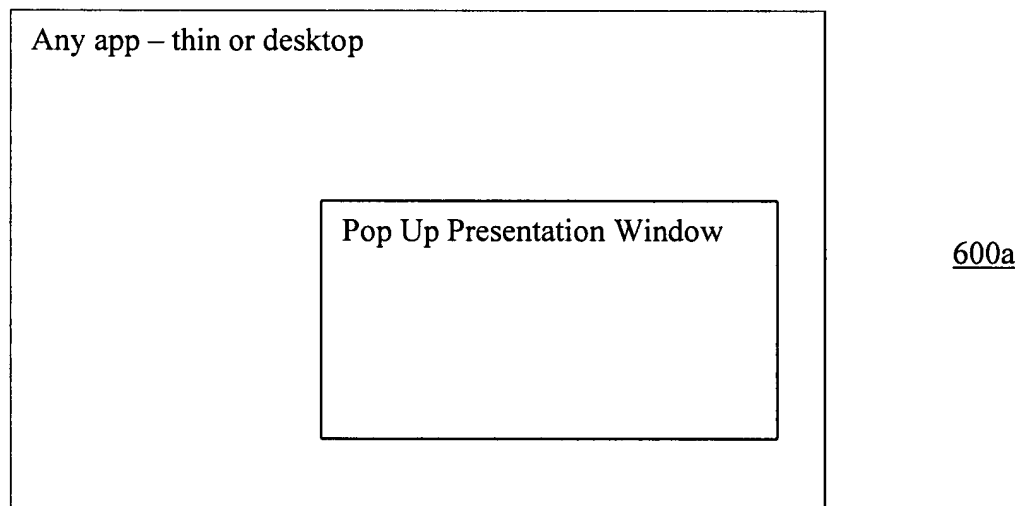


FIG. 6 (a)

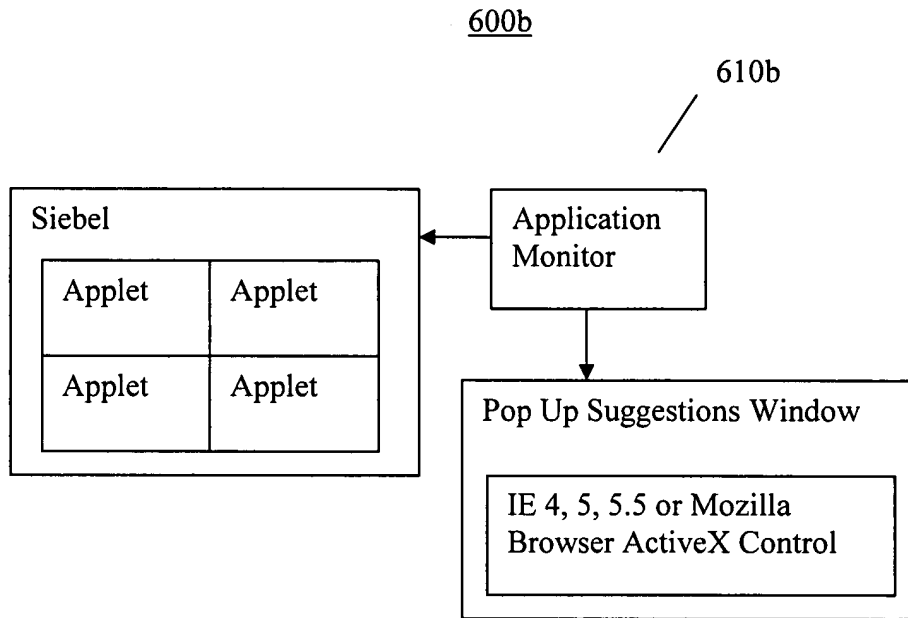


FIG. 6 (b)

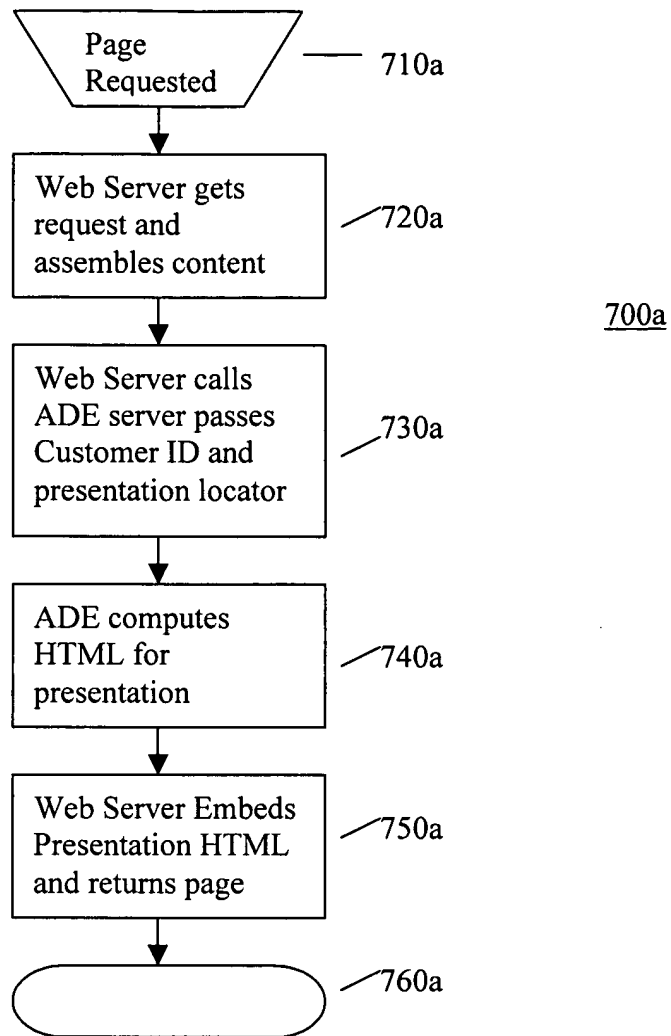


FIG. 7 (a)

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Frame 1	Frame 2
Frame 3	Frame 4 Presentation HTML with URL pointing to ADE server. (e.g. http:// MyServer/Score.asp/Ent =123)

700b

FIG. 7 (b)

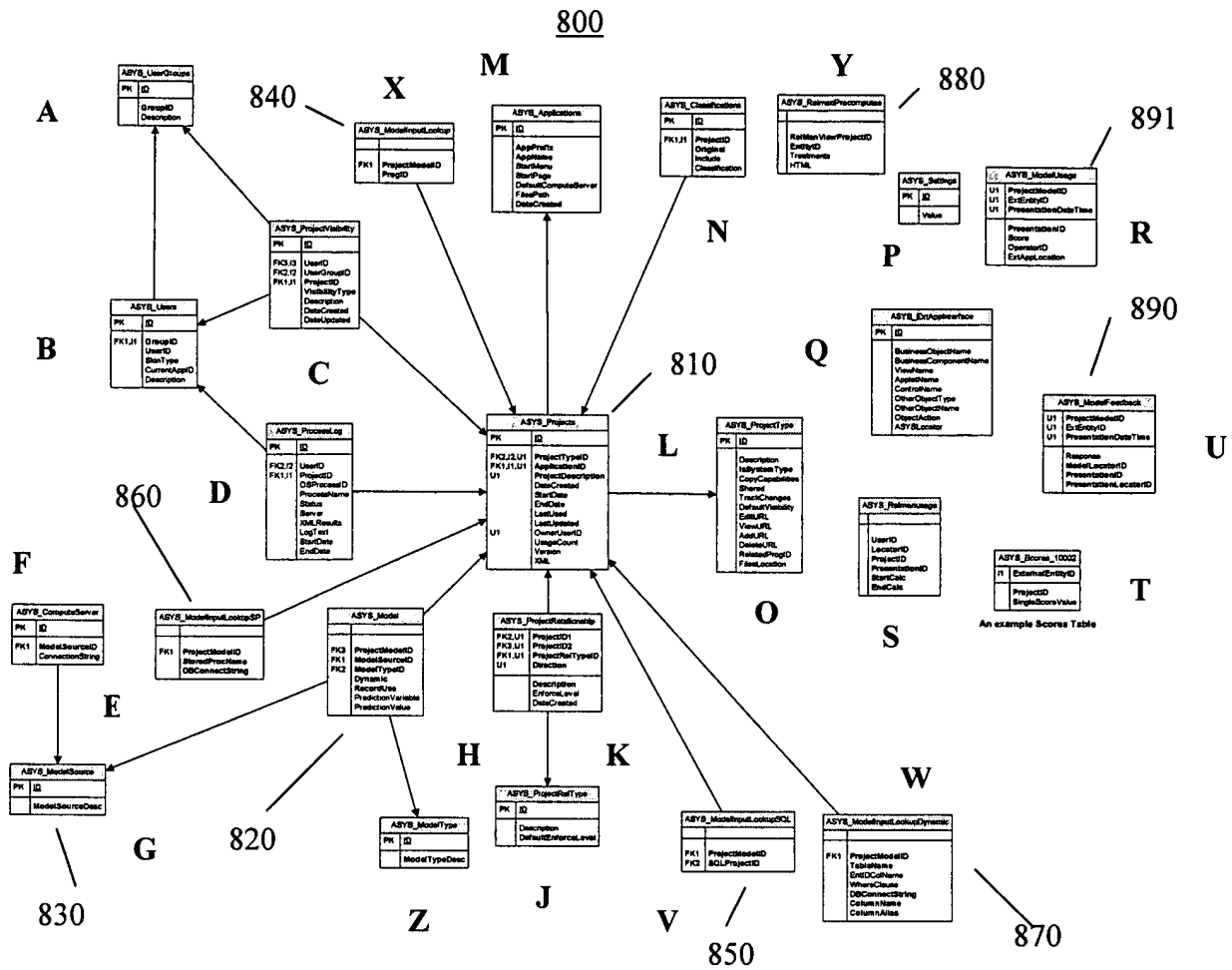


FIG. 8

A

ASYS_UserGroups	
PK	<u>ID</u>
	GroupID Description

B

ASYS_Users	
PK	<u>ID</u>
FK1,I1	GroupID UserID SkinType CurrentAppID Description

FIG. 8 Cont'd

F

ASYS_ComputeServer	
PK	<u>ID</u>
FK1	ModelSourceID ConnectionString

G

ASYS_ModelSource	
PK	<u>ID</u>
	ModelSourceDesc

830

FIG. 8 Cont'd

E

ASYS_ModelInputLookupSP	
FK1	ProjectModelID StoredProcName DBConnectionString

860

FIG. 8 Cont'd

C

ASYS_ProjectVisibility	
PK	<u>ID</u>
FK3,I3 FK2,I2 FK1,I1	UserID UserGroupID ProjectID VisibilityType Description DateCreated DateUpdated

D

ASYS_ProcessLog	
PK	<u>ID</u>
FK2,I2 FK1,I1	UserID ProjectID OSProcessID ProcessName Status Server XMLResults LogText StartDate EndDate

FIG. 8 Cont'd

L

ASYS_Projects	
PK	<u>ID</u>
FK2,I2,U1 FK1,I1,U1 U1 U1	ProjectTypeID ApplicationID ProjectDescription DateCreated StartDate EndDate LastUsed LastUpdated OwnerUserID UsageCount Version XML

810

FIG. 8 Cont'd

X

ASYS_ModelInputLookup	
FK1	ProjectModelID ProgID

840

M

ASYS_Applications	
PK	<u>ID</u>
	AppPrefix AppName StartMenu StartPage DefaultComputeServer FilePath DateCreated

FIG. 8 Cont'd

H

ASYS_Model	
FK3	ProjectModelID
FK1	ModelSourceID
FK2	ModelTypeID
	Dynamic
	RecordUse
	PredictionVariable
	PredictionValue

820

Z

ASYS_ModelType	
PK	<u>ID</u>
	ModelTypeDesc

FIG. 8 Cont'd

REPLACEMENT DRAWINGS
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N

ASYS_Classifications	
PK	ID
FK1,I1	ProjectID Original Include Classification

Y

ASYS_RelmanPrecomputes	
	RelManViewProjectID EntityID Treatments HTML

880

O

ASYS_ProjectType	
PK	ID
	Description IsSystemType CopyCapabilities Shared TrackChanges DefaultVisibility EditURL ViewURL AddURL DeleteURL RelatedProgID FilesLocation

FIG. 8 Cont'd

P

ASYS_Settings	
PK	<u>ID</u>
	Value

Q

ASYS_ExtApplInterface	
PK	<u>ID</u>
	BusinessObjectName BusinessComponentName ViewName AppletName ControlName OtherObjectType OtherObjectName ObjectAction ASYSLocator

870

W

ASYS_ModelInputLookupDynamic	
FK1	ProjectModelID TableName EntIDColName WhereClause DBConnectionString ColumnName ColumnAlias

FIG. 8 Cont'd

S

ASYS_Relmanusage	
	UserID LocatorID ProjectID PresentationID StartCalc EndCalc

T

ASYS_Scores_10002	
I1	ExternalEntityID
	ProjectID SingleScoreValue

An Example Scores Table

FIG. 8 Cont'd

K

ASYS_ProjectRelationship	
FK2,U1 FK3,U1 FK1,U1 U1	ProjectID1 ProjectID2 ProjectRelTypeID Direction
	Description EnforceLevel DateCreated

J

ASYS_ProjectRelType	
PK	<u>ID</u>
	Description DefaultEnforceLevel

FIG. 8 Cont'd

R

ASYS_ModelUsage	
U1	ProjectModelID
U1	ExtEntityID
U1	PresentationDateTime
	PresentationID Score OperatorID ExtAppLocation

891

U

ASYS_ModelFeedback	
U1	ProjectModelID
U1	ExtEntityID
U1	PresentationDateTime
	Response ModelLocatorID PresentationID PresentationLocatorID

890

V

ASYS_ModelInputLookupSQL	
FK1	ProjectModelID
FK2	SQLProjectID

850

FIG. 8 Cont'd

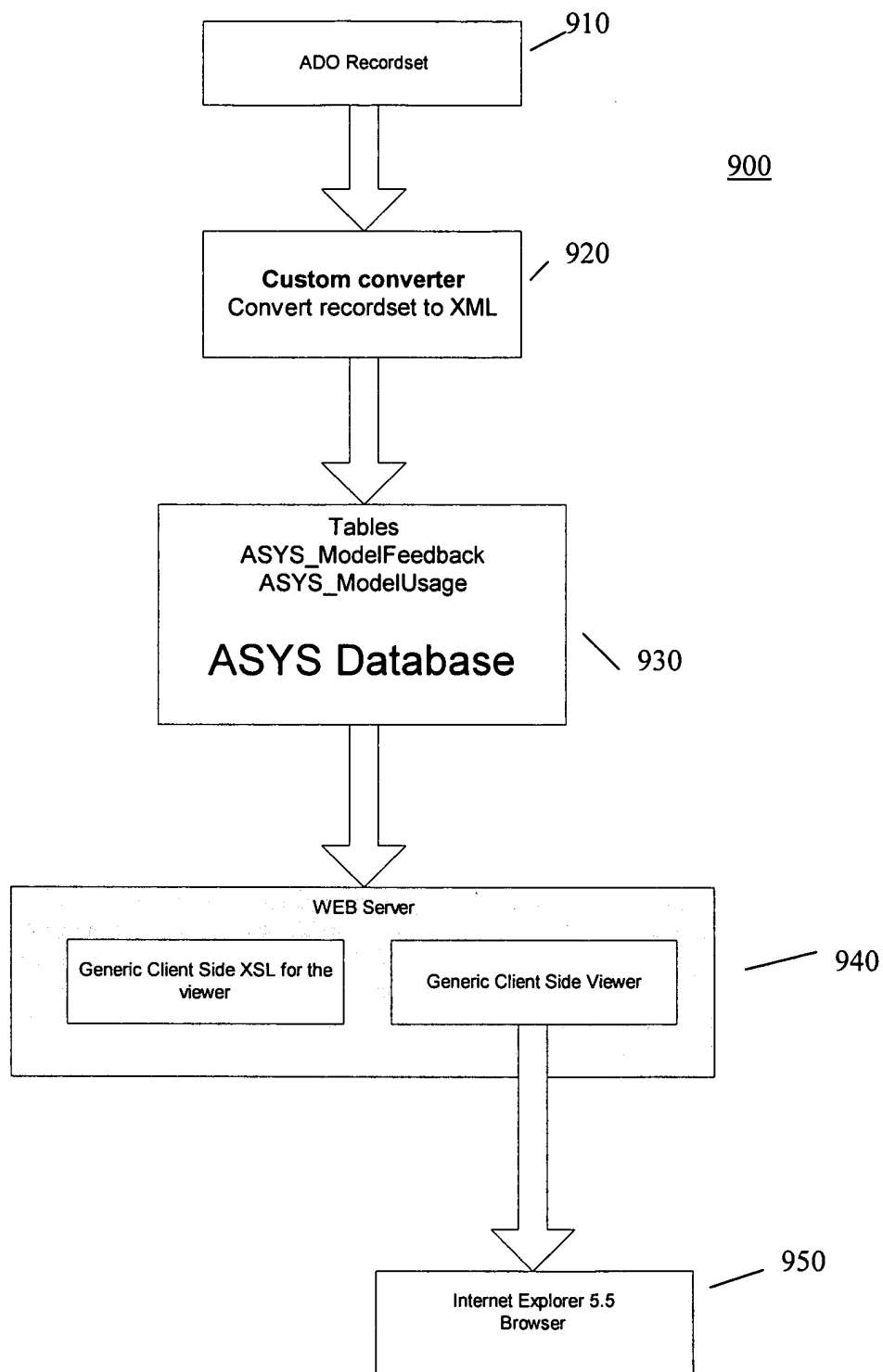


FIG. 9